



Den Haag

Questionnaire Bezuidenhout Middle & East Report of the outcomes

August 2023

Neighbourhood agenda

Every district in The Hague will receive a neighbourhood agenda. A neighbourhood agenda lists the most important improvement points for the neighbourhood for the next four years. The municipality also creates the neighbourhood agenda together with everyone who lives and/or works in the district, including in Bezuidenhout Middle Oost.

To arrive at the agenda items for the neighbourhood agenda, residents could indicate in a questionnaire what they believe is necessary and/or could be improved in the neighbourhood. This document is a report of the outcomes. As many as 1154 residents completed the survey (344 from Bezuidenhout Middle and 810 from Bezuidenhout East). Because these neighbourhoods (Bezuidenhout Middle and Bezuidenhout East) appear to differ from each other on a number of topics, they have been separated by neighbourhood where possible.

The statements in the speech bubbles are literally taken from the responses and serve as illustration and enlivenment. We would like to sincerely thank everyone who filled out the questionnaire!

Neighbourhood area



The Bezuidenhout Middle East neighbourhood agenda covers the highlighted area on the map. The black lines represent the boundaries used by the CBS (Central Bureau of Statistics). In this case, the neighbourhood boundaries coincide with the neighbourhood agenda area. This is relevant for comparing the composition of the group that completed the questionnaire with the composition of the neighbourhoods as known to the CBS. Please see the last page of this report for more information.

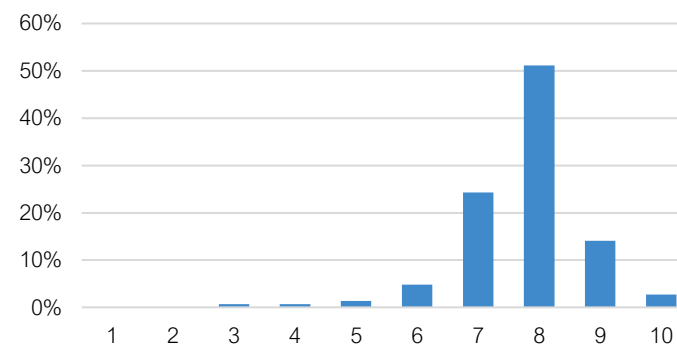
At home in the neighbourhood

The average score that respondents give to their neighbourhood is a 7.7. 61% of respondents are proud of their neighbourhood. One in ten would want to move out of the neighbourhood if they could. In Bezuidenhout Middle, this is slightly lower (5%) than in Oost (11%).

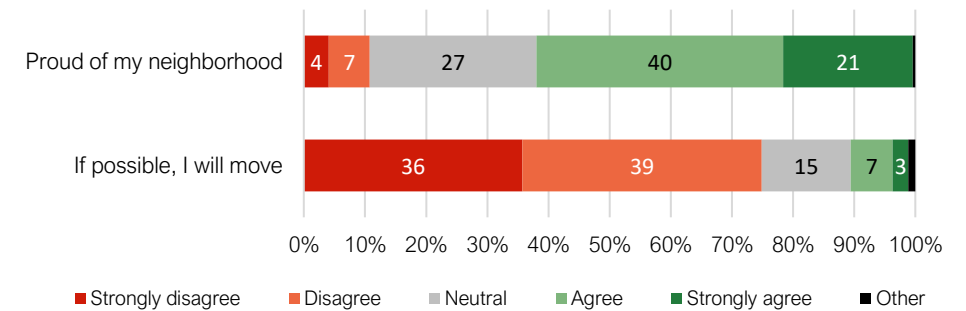
People write about the neighbourhood that there is a lot of greenery and that it is quiet. The neighbourhood is also very centrally located with shops, the city center, main roads, and greenery nearby. In addition, the mix and diversity of residents is perceived as positive.

The figure next to this shows the distribution of the scores that the residents give to the neighbourhood (in percentages). The average score that people give to their neighbourhood is a 7.7.

What score do you give your neighbourhood?



To what extent do you agree or disagree with...



Location, greenery, shops, proximity to the city center. A mix of people (ethnicity, age, nationalities) but with Dutch characteristics.

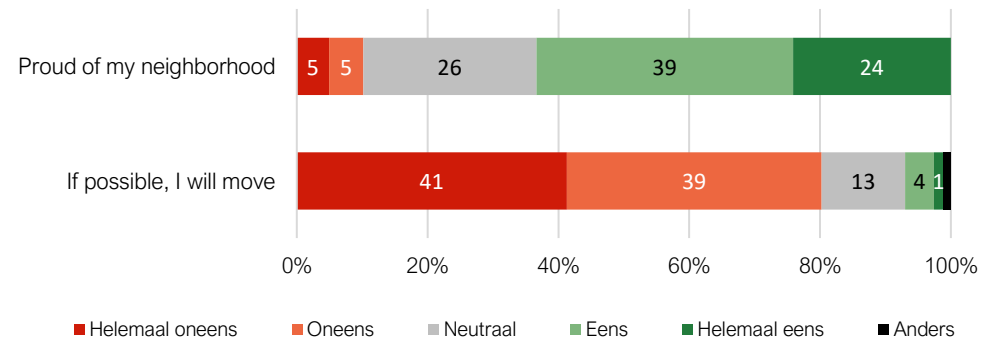
Fairly quiet neighbourhood, many amenities, and conveniently central.

Shops and restaurants nearby. Close to main roads and larger parks (such as Haagse Bos).

At home in the neighbourhood

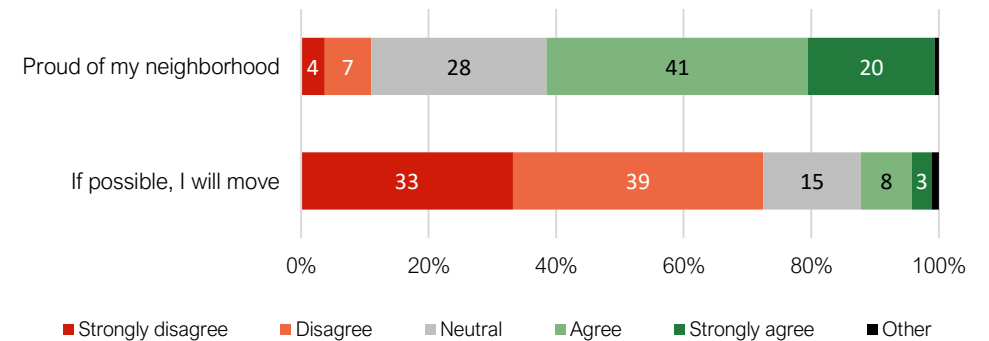
Bezuidenhout Middle

To what extent do you agree or disagree with...



Bezuidenhout East

To what extent do you agree or disagree with...



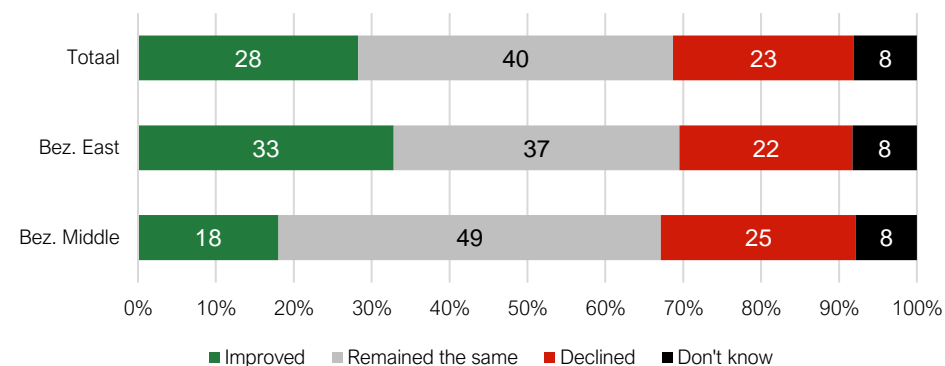
Development neighbourhood (1)

In Bezuidenhout Middle East, 28% believe that the neighbourhood has improved over the past year. In Bezuidenhout-East, the group that believes the district has improved (33%) is larger than in -Middle (18%).

In Bezuidenhout-Middle, residents cite the shops and Theresiastraat as the main reasons for progress. More and nicer shops have been added. In addition, the neighbourhood has become greener and houses have been renovated. It has also become more lively and the underground containers are an improvement. Furthermore, empty offices have been converted into homes and more families have moved in. And the Sophiepark has been nicely renovated.

In Bezuidenhout-East, the main reason why the neighbourhood has improved is overwhelmingly attributed to the new pavement. The greenery that has been added and is well-maintained comes in second place. Renovation of houses also improves the neighbourhood and more shops have been added. Here too, people are happy with families and young people in the neighbourhood.

The neighbourhood has been over the past year...



Redesign of public space gives a positive experience.

The neighbourhood has been renovated, the community center is trying to involve residents.

More young people who bring a different vibe.

Due to the renewal of the sewage system, we have received new 'old-fashioned' paving, more greenery which I am happy with.

Development neighbourhood (2)

Almost a quarter (23%) think the neighbourhood has declined. In Bezuidenhout-Middle, people most often mention that it is becoming (too) crowded, partly due to new construction. They fear that the facilities are not growing along. It also puts pressure on the parking space in the neighbourhood, which is already tight. Other reasons mentioned are litter in the streets, homeless people, and a few people think there is more crime. Seagull nuisance is also mentioned, as well as house-splitting in the neighbourhood, and a lack of parking space for bicycles.

In Bezuidenhout-East, people also mention as reasons that it is getting busier and that there is more waste, but here many people also write about the decreasing social cohesion. There are more temporary residents and people with different values and norms. And there is a change in mentality among people, who care less about others and have a shorter fuse. This is also associated with residents of rental properties and subdivided houses. In addition, people think that there is too much cycling on the sidewalk, there is not enough space to park bicycles which results in too many bikes on the street or lying around. Also, according to several residents, there is not enough parking space for cars.

It's not due to the neighbourhood but to many new residents. They are often somewhat uncouth.

Dirty streets, garbage, and nuisance have increased. People are also more aggressive towards each other.

Overcrowding. It's getting too busy here. And there's not enough space for all the residents.

Too busy with bicycles, bikes without stands that have already caused damage to my car four times.

Because of the new building we cannot find parking place for our cars.

Many homeless people in bushes with tents and in parking garages, certainly also reduce the feeling of safety among children/teenagers.

Nicest places neighbourhood

The Haagse Bos, which is located directly on the border of the neighbourhood, is clearly mentioned most often as the nicest place in the area. Obviously because of the beautiful greenery and tranquility, and it's nice to cycle, walk, exercise, and relax there. In a close second place is Theresiastraat. People like to go there because of the shops, hospitality, and lively and cozy atmosphere. People also enjoy it because it's a place where they can meet acquaintances. It is the beating heart of the neighbourhood, according to a resident.

The Spaarwaterveld is also often mentioned, but considerably less often than the Haagse Bos and the Theresiastraat. Other places that are mentioned multiple times include Vlaskamp, Sophiepark, Stuyvensantplein and the library. The benches on the Stuyvesantplein enable social contact, writes a resident. In addition to places in the neighbourhood, for many people their own home is also their favorite place in the neighbourhood. The Sophiepark is mainly named by people living in Bezuidenhout Middle, while the Spaarwaterveld and Vlaskamp are mainly named by the residents of Bezuidenhout Oost.

Haagse Bos. It's amazing that we have such a natural spot so close to our neighbourhood. Vlaskamp Park as well.

Theresiastraat, increasingly cozy.

Spaarwaterveld. A great place for children to play and all amenities such as library and shops nearby.

The corner near Cafe Pan. Ideal for families, children can play in the Sophie Park, parents can have a cup of coffee.

Haagse Bos, because it's a large, green lung very close to home.

The Bezuidenhut is well organized by the neighbourhood Council.

The Hague forest is unique and super close. Different every season. Recently saw 2 squirrels during a walk through the forest.

Places that could be better

Respondents find the least pleasant places to be the surroundings of the Laan van NOI station. People find it busy, concreted, gray, and it feels unsafe due to 'shady characters', as one resident calls it. Also, vacant and partially demolished buildings do not contribute to a pleasant environment, people write. The Beatrixkwartier is also very stony, write several residents, with large buildings and large roads. The stony areas with high-rise buildings in the neighbourhood feel impersonal, cold, and windy, according to residents.

Furthermore, the Schenkkade and Theresiastraat are often mentioned, with the addition that they are less pleasant places due to the heavy and fast-moving traffic. In Bezuidenhout East, the Stuyvensantplein is relatively often mentioned as an unpleasant place. It is still too stone-covered, dirty and there are shady characters, people write. However, residents see potential in it, more greenery, benches, catering and a terrace would brighten it up.

In addition, people find places unpleasant in relation to waste, or places where garbage is on the street, including on Wednesdays when it is collection day. Finally, there are also plenty of people who do not find any place unpleasant.

The old Soza building doesn't look very cozy from the outside either.

The places where traffic converges, e.g. intersection of Juliana van Stolberglaan and Laan van NOI.

No idea.. I find all of Bezuidenhout fantastic.

I don't like the end of Theresiastraat up to the train station because it's so dark and quiet, and it scares me when I'm walking alone at night.

Surroundings of Laan van Noi station. Feels unsafe due to blind corners. And quiet due to (empty) offices.

The sections where there is no green at all.

Stuyvesant Square. This place lacks a terrace, a good coffee shop, and a nice little restaurant.

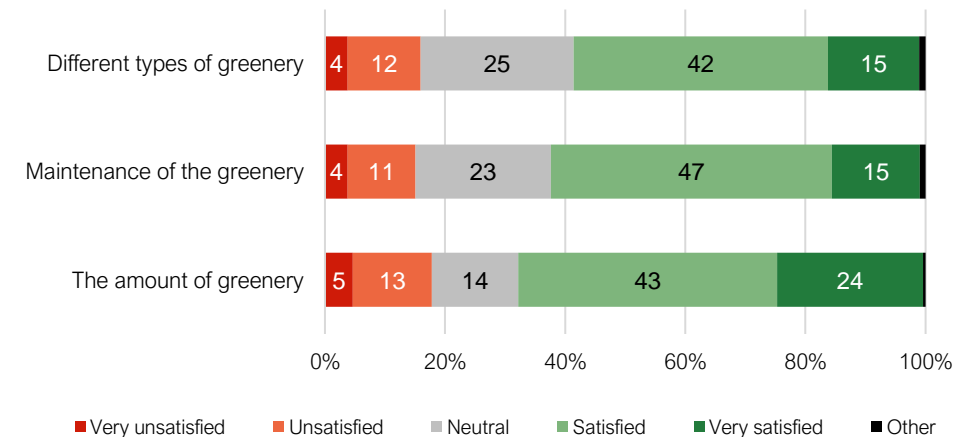
Green in the neighbourhood

More than two thirds (67%) of the respondents are (very) satisfied with the amount of greenery in the neighbourhood. Almost one in five (18%) are (very) dissatisfied. There is little difference between the two neighbourhoods in terms of satisfaction with the greenery.

In response to the question of what people like about the neighbourhood, 'green' is most frequently mentioned. There is a lot of greenery and the park and forest are very close by.

People who would like to see more greenery write that there are several streets in the neighbourhood where there are hardly any or no trees. The neighbourhood is too concretized, and with the heat in the summer, you can feel it getting warmer as you bike into the neighbourhood, says one resident. With climate change in mind, as much greenery as possible should be planted. And that is also good for the biodiversity and livability of the neighbourhood, adds another resident. Some people are disappointed that small trees have been replanted after felling, partly due to renovations. Also, in the design of new squares, some would prefer to see more greenery. And a number of residents see opportunities for (more) green roofs in the neighbourhood.

To what extent are you satisfied with...



New sewer and then trees in the street.... it's just amazing!

One street has many trees, the other does not. The neighbourhood could be much greener.

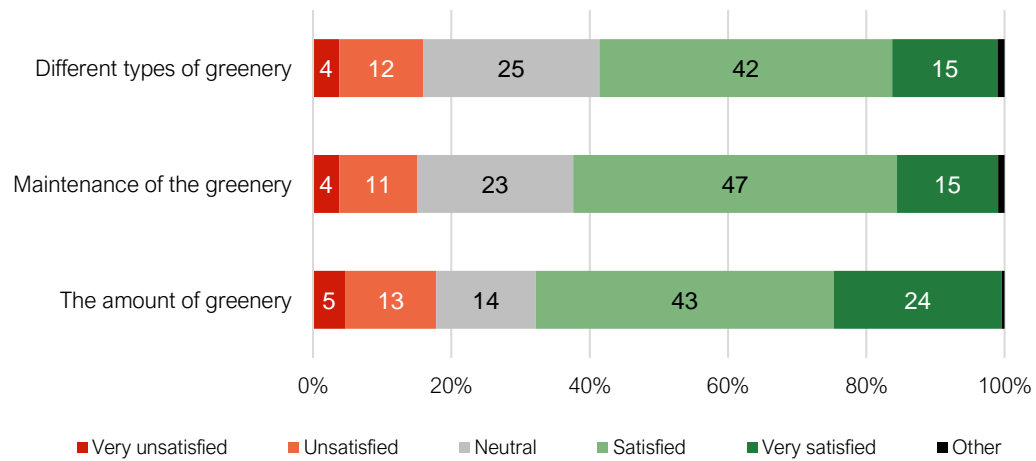
Much more greenery due to the square approach.

There is a large green area within walking distance, but the neighbourhood itself is very concrete.

Green in the neighbourhood

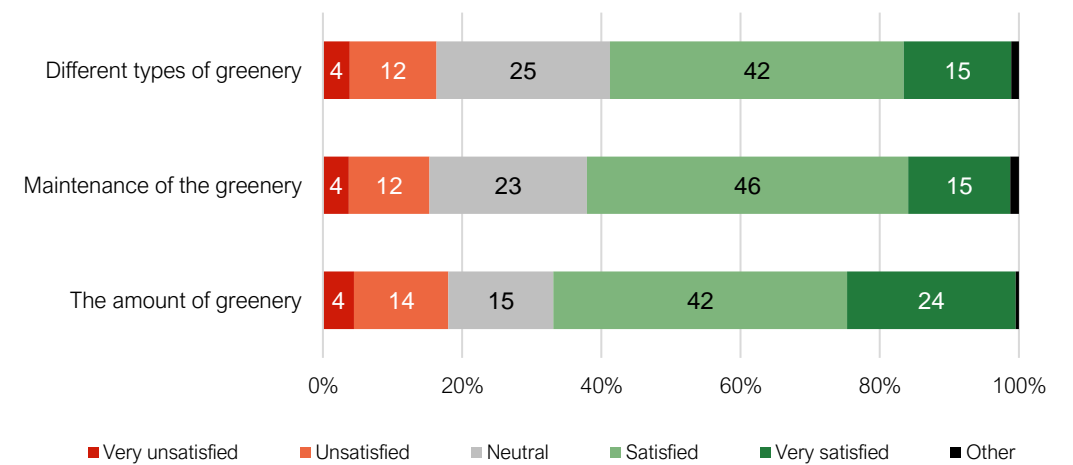
Bezuidenhout Middle

To what extent are you satisfied with...



Bezuidenhout East

To what extent are you satisfied with...



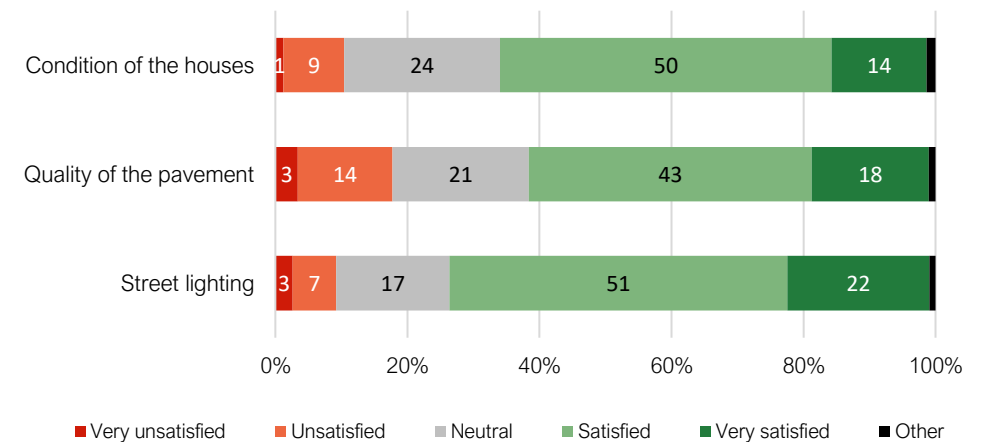
Maintenance neighbourhood

61% of respondents are (very) satisfied with the quality of the pavement. There is a difference between the two neighbourhoods. In Bezuidenhout Middle, 28% are (very) dissatisfied, in Bezuidenhout Oost it is less (13%).

It was already clear from the mentioned reasons why the neighbourhood has improved in Bezuidenhout-East, the new paving came to the fore. With the renewal of the sewage system and the redesigned streets and squares, the neighbourhood looks better, according to residents. Sidewalks are now wider, add some. In addition, it is positive that houses are being renovated in the neighbourhood, write some residents. On the other hand, there are also several residents who would like to see a halt to roof constructions because they alter the architecture of the neighbourhood.

Finally, almost three-quarters (73%) are satisfied or very satisfied with the street lighting. 17% are (very) dissatisfied with it. A few people would like to see more beautiful lampposts.

To what extent are you satisfied with...



Houses are being renovated positively.

If I really have to be critical, then there are many boring gray lampposts instead of those beautiful old-fashioned green ones.

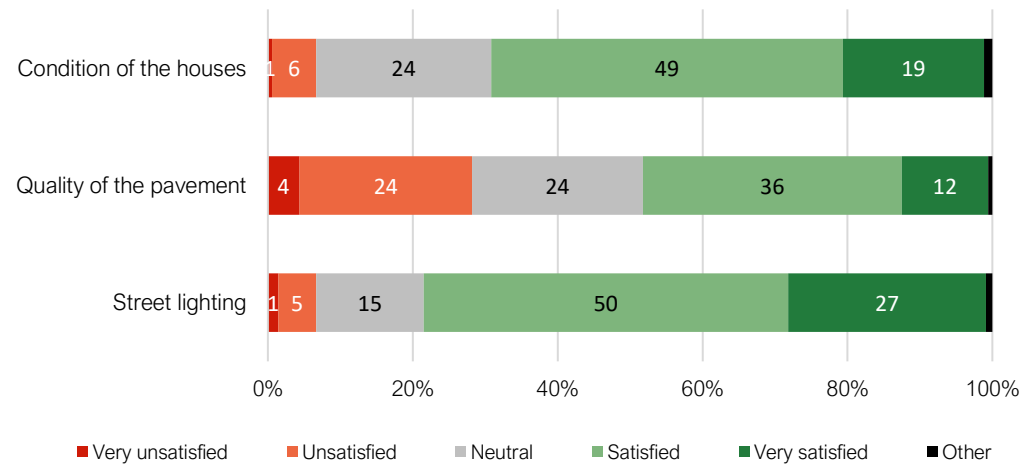
The reconstruction of the streets is progress.

Renovation of sewage, sidewalks and greenery benefits the neighbourhood.

Maintenance neighbourhood

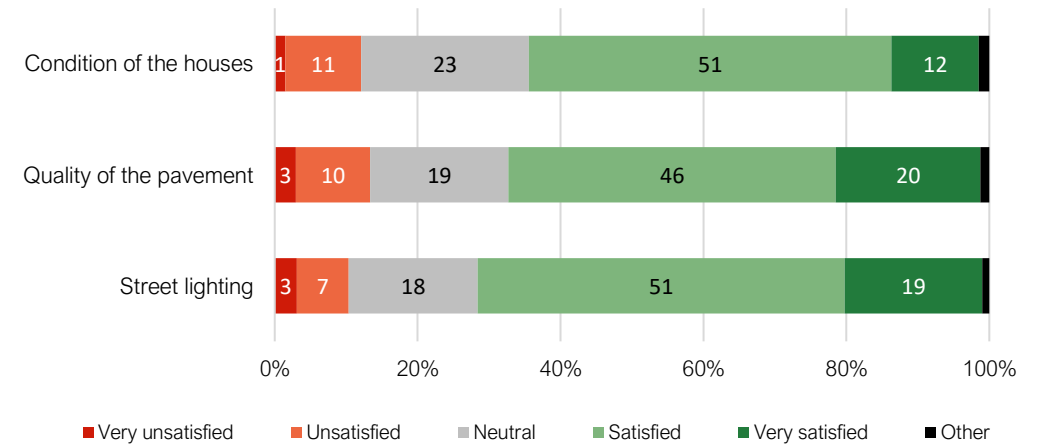
Bezuidenhout Middle

To what extent are you satisfied with...



Bezuidenhout East

To what extent are you satisfied with...



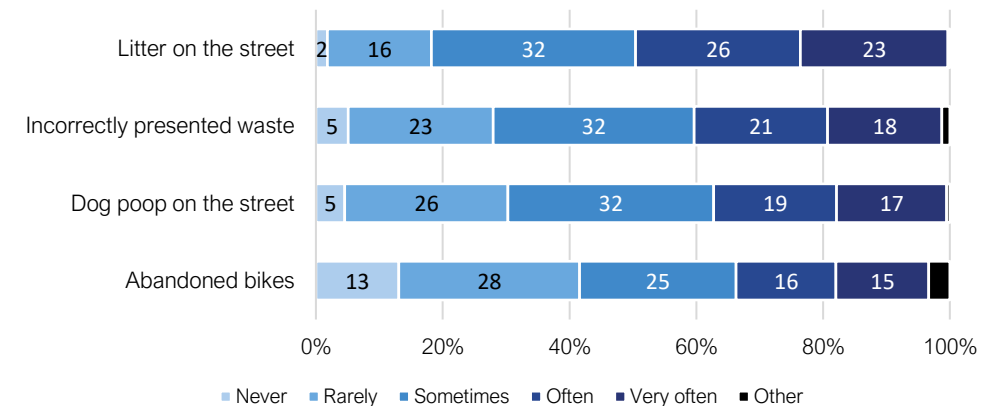
Clean outdoor space

Almost one in five respondents never or rarely experience nuisance from litter on the street. Almost half (49%) experience it often or very often. There is a difference in reported nuisance between the two neighbourhoods. In Bezuidenhout Middle, 31% never or rarely experience nuisance from litter and 30% often or very often. In -Oost, 12% never or rarely experience it and 57% often or very often.

Residents refer to the fact that there are no underground containers, some of whom explicitly ask for them. On Wednesdays, when the garbage is collected, it's a mess on the street. In connection with this, the nuisance of seagulls in Bezuidenhout East is also mentioned many times more often than in Middle. They are attracted to the waste and spread it throughout the neighbourhood. In addition, they can be aggressive towards people.

According to the respondents, improperly disposed waste, dog poop on the streets, and abandoned bicycles are more common in Bezuidenhout East than in Bezuidenhout Middle.

How often do you experience nuisance from...



We are very satisfied with the garbage collection and the sweeping afterwards, but we notice that there are still people who don't use yellow bags or don't present their garbage properly, resulting in a lot of mess.

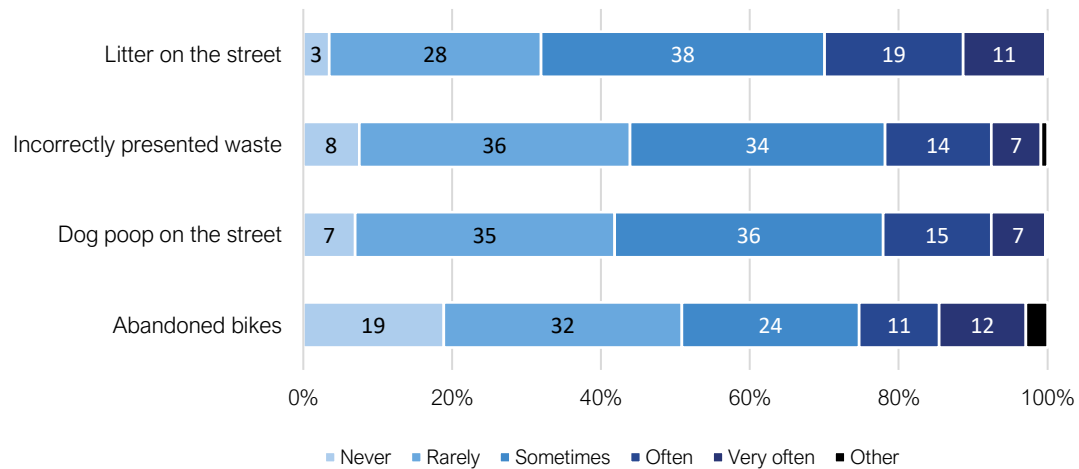
Insufficient attention from the municipality for reported abandoned bicycles.

Every Wednesday, the neighbourhood turns into a public dump, complete with accompanying pests such as rats and seagulls.

Clean outdoor space

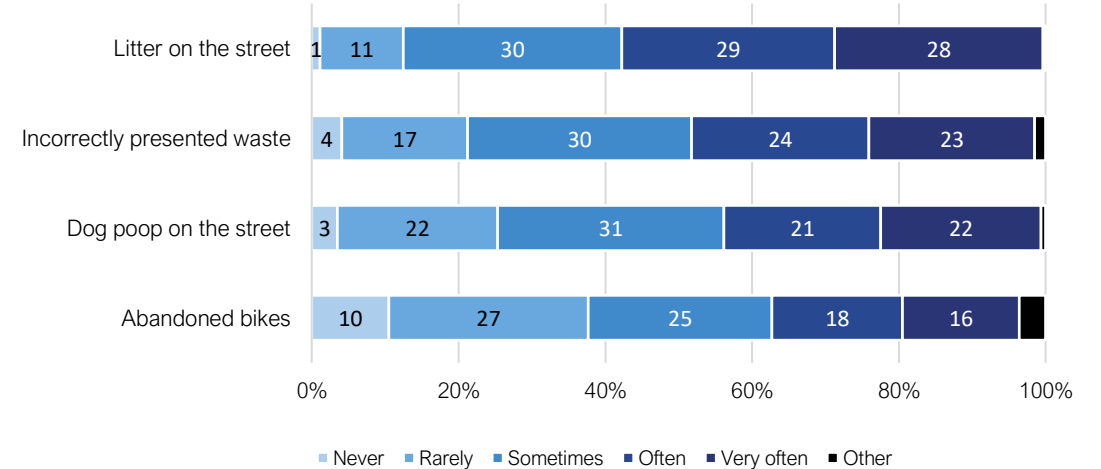
Bezuidenhout Middle

How often do you experience nuisance from...



Bezuidenhout East

How often do you experience nuisance from...

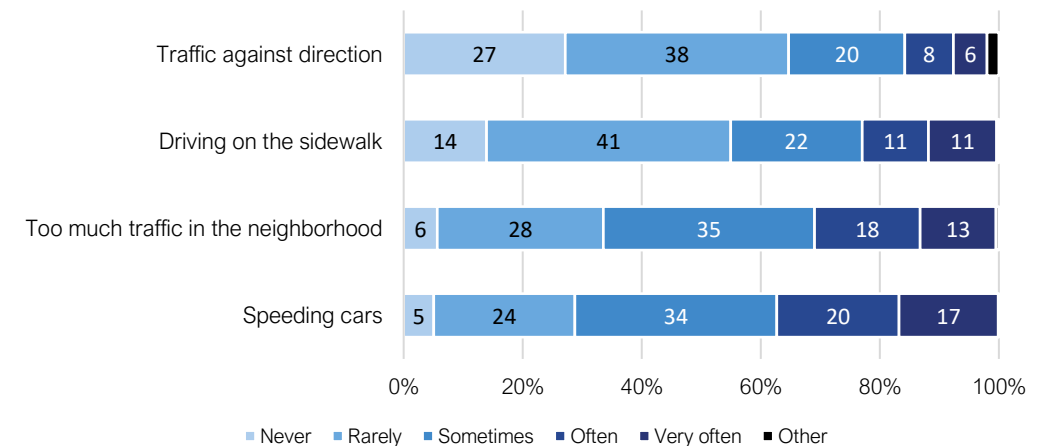


Traffic

Almost four out of ten (39%) of the respondents often or very often experience nuisance from speeding cars in the neighbourhood. A third often or very often suffer from too much traffic in the neighbourhood. In Bezuidenhout Middle, the respondents say they experience this a bit more often than in -East, but the difference is not very large.

In response to the question of what could be improved in the neighbourhood, several residents write about excessive speeding in the area. They specifically mention Theresiastraat, Schenkkade, Juliana van Stolberglaan, and Laan van NOI. These are also streets where it can sometimes be dangerous to cross. And drivers often run red lights, someone adds. In addition, Bezuidenhoutseweg and IJscubweg are mentioned as roads where speeding is prevalent. Residents would like to see enforcement such as speed cameras and someone suggests double speed bumps because traffic can still speed over a single bump. More 30 km/h zones are also desired. The Theresiastraat would become even more pleasant if cars were further restricted, some write.

How often do you experience nuisance from...



The IJscubweg is a real racetrack, the crossing point near the mill is still extremely dangerous. A central reservation and pedestrian crossing would be very welcome!

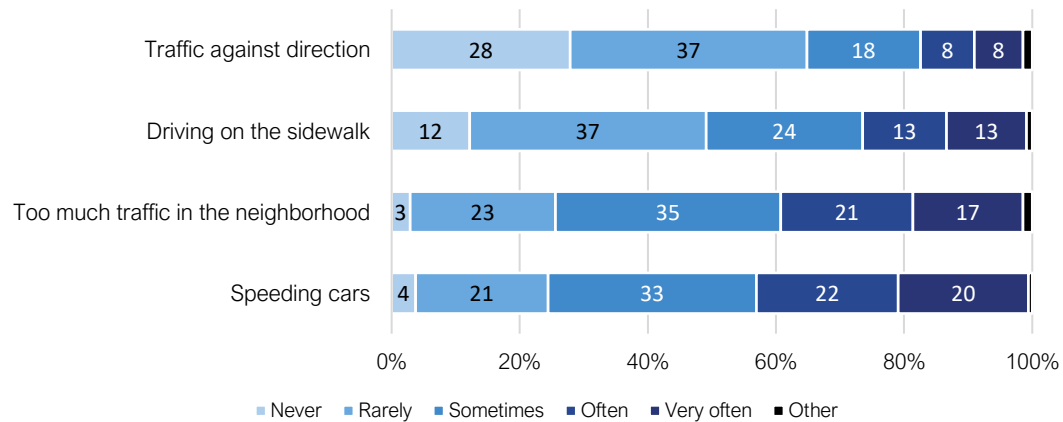
I find the large amount of traffic on Theresiastraat unfortunate.

Many cars that drive (much) too fast on Juliana van Stolberglaan and on Schenkkade (permanent speed cameras or more frequent mobile checks).

Traffic

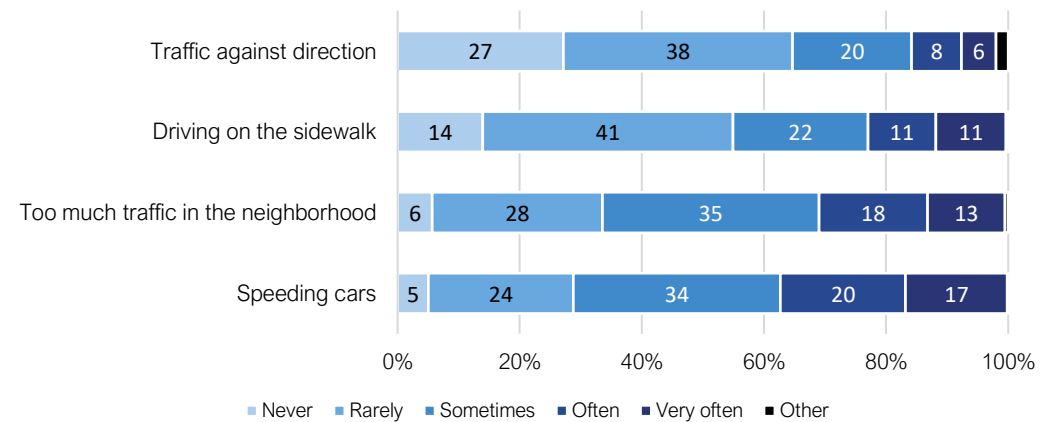
Bezuidenhout Middle

How often do you experience nuisance from...



Bezuidenhout East

How often do you experience nuisance from...



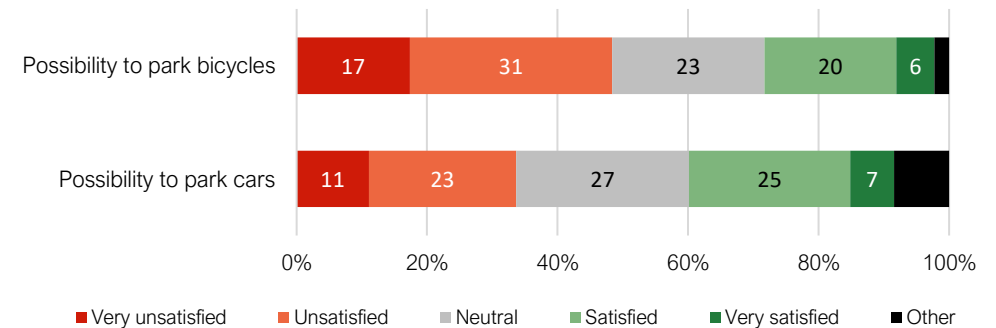
Parking (bicycles and cars)

Of the respondents, 32% are (very) satisfied with the opportunities to park their car, 34% are (very) dissatisfied. Regarding the possibility of parking bicycles, 26% are (very) satisfied and almost half (48%) are not. There is a difference in this matter between the two neighbourhoods.

In Bezuidenhout East, more people are (very) dissatisfied with the possibility of parking bicycles (53%) than in -Middle (36%). Also, in -East, more respondents are dissatisfied with the possibility of parking cars (37%) than in -Middle (26%).

There are not enough places in the neighbourhood to park bicycles, write several residents. There is a need for bicycle racks and staples, residents write. People also write about a shortage of parking spaces, which they think will increase due to new construction and new residents in the neighbourhood. Opinions differ on what should have priority in the scarcity of space (bicycle parking spaces, car parking spaces or waste containers).

To what extent are you satisfied with...



Insufficient parking spaces for bicycles at Laan NOI. The bicycle has been taken to the bicycle depot several times, simply because there was no space in the bicycle storage.

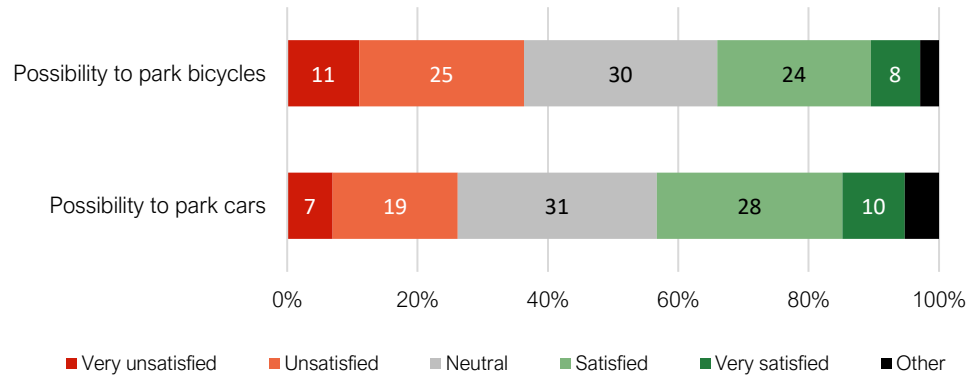
There could be investment in more bike racks (at the expense of parking spaces).

Why do cars have priority over bicycles and underground waste containers?

Parking (bicycles and cars)

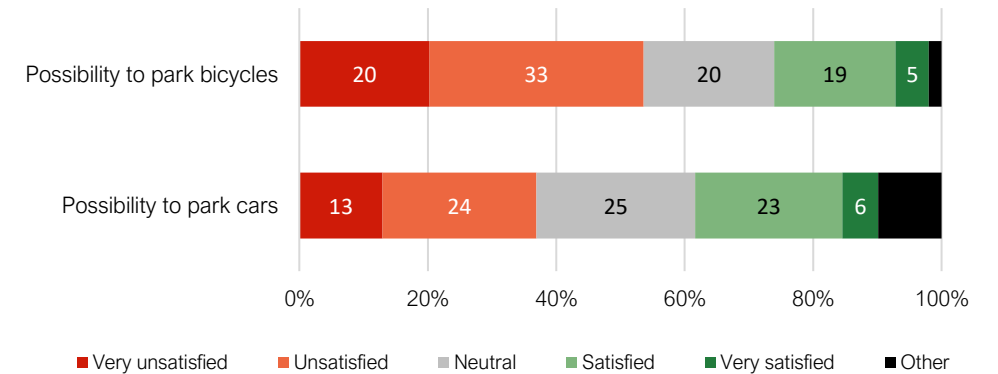
Bezuidenhout Middle

To what extent are you satisfied with...



Bezuidenhout East

To what extent are you satisfied with...



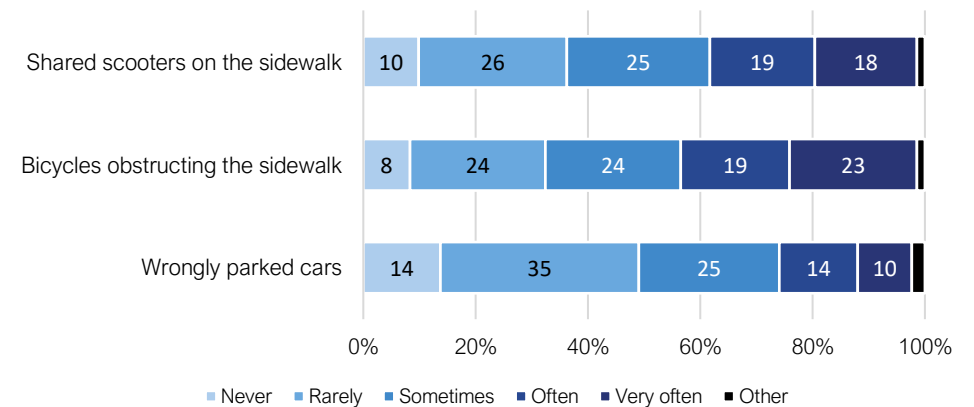
Parking (bicycles and cars)

Just over a third (36%) rarely or never experience inconvenience from shared scooters standing on the sidewalk. Approximately an equally large part (37%) often or very often experiences this inconvenience. The difference between the two neighbourhoods is not very large in this regard.

A bigger difference is in the nuisance caused by bicycles blocking the sidewalk. In Bezuidenhout Middle, 46% are never to rarely bothered by this and 29% often or very often. In Bezuidenhout East, 26% are never to rarely bothered by this and almost half (48%) often or very often. In East, many more people write about bicycles and cargo bikes standing on the sidewalks. They obstruct the passage, which is particularly troublesome for people with a walker, wheelchair or stroller. And this is also the neighbourhood where a larger part was previously dissatisfied with the possibility to park bicycles.

Bezuidenhout East also suffers more often from improperly parked cars than Bezuidenhout Middle, but this difference is less significant than with bicycles obstructing the sidewalk.

How often do you experience nuisance from...



The parking of bicycles on the sidewalk has greatly increased. Sometimes I can't get past them. Especially people with walkers or wheelchairs or strollers.

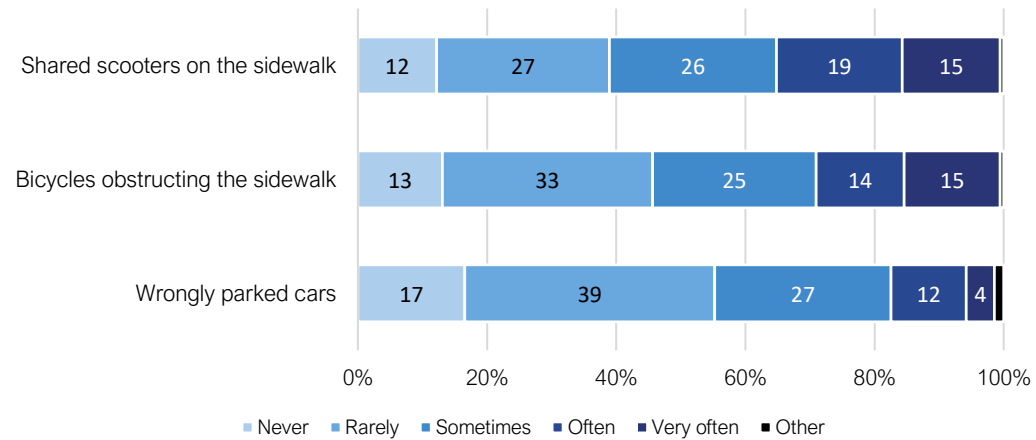
Many bicycles, etc. on the sidewalk, which hinders the walking path.

Can you think of something that would prevent people from parking their bikes or scooters at a crossing?

Parking (bicycles and cars)

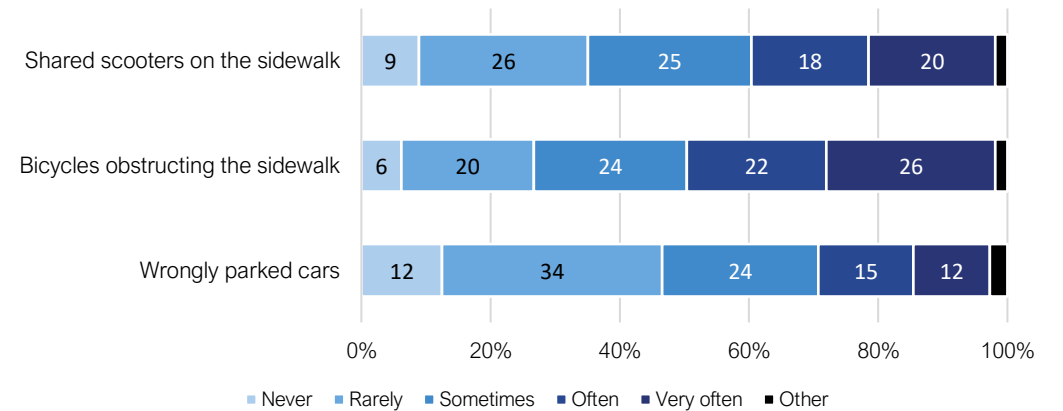
Bezuidenhout Middle

How often do you experience nuisance from...



Bezuidenhout East

How often do you experience nuisance from...



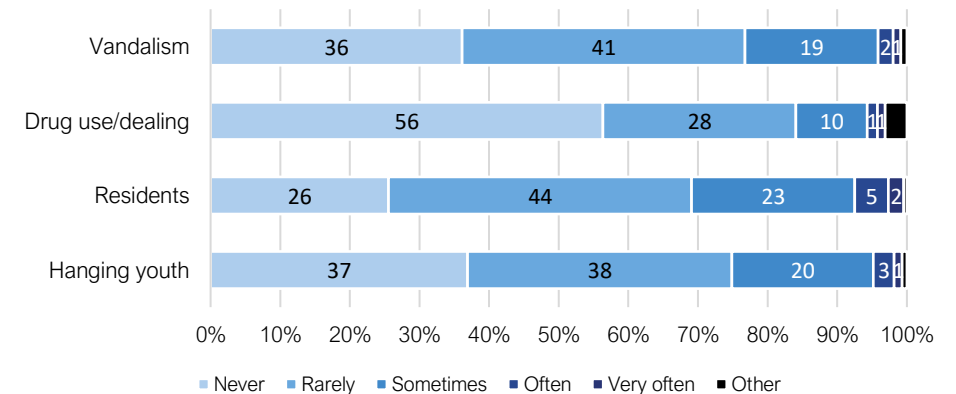
Safety

The respondents give an average score of 7.9 for safety in the neighbourhood. Of the mentioned types of nuisance (vandalism, drugs, nuisance from neighbors, loitering youths), the vast majority never or rarely experience it. Also, in response to the question of what people like about the neighbourhood, many answer that it is safe.

In Bezuidenhout Middle, slightly fewer respondents say they rarely or never experience nuisance from loitering youths (65%) than in -East (79%). Some residents write that there are sometimes loitering youths in the Stuyvesant Square in the evening, which they find less pleasant, and in the evening there are youths hanging out in the Sophie Park.

Around the Laan van NOI station and around empty buildings, it feels uncomfortable, people write. Several respondents write that homeless people make them feel unsafe. They stay in tents in the forest, around Ternoort, Theresiastraat, and Laan van NOI station. Some have the idea that there are more and more homeless people coming and believe that they need help.

How often do you experience nuisance from...



It is quiet there, there is little street crime, the neighbourhood looks reasonably well-maintained. Hardly any loitering youths.

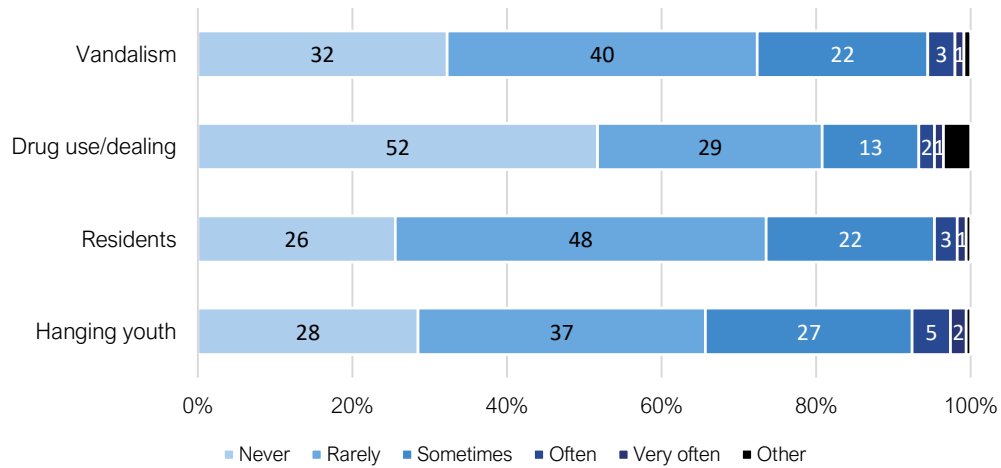
The surroundings of the homeless shelter. I used to walk by there in the evenings and mornings. Scruffy, drunken men. As a woman alone, it made me feel unsafe.

Unsafe feeling in Haagse Bos at certain times.

Safety

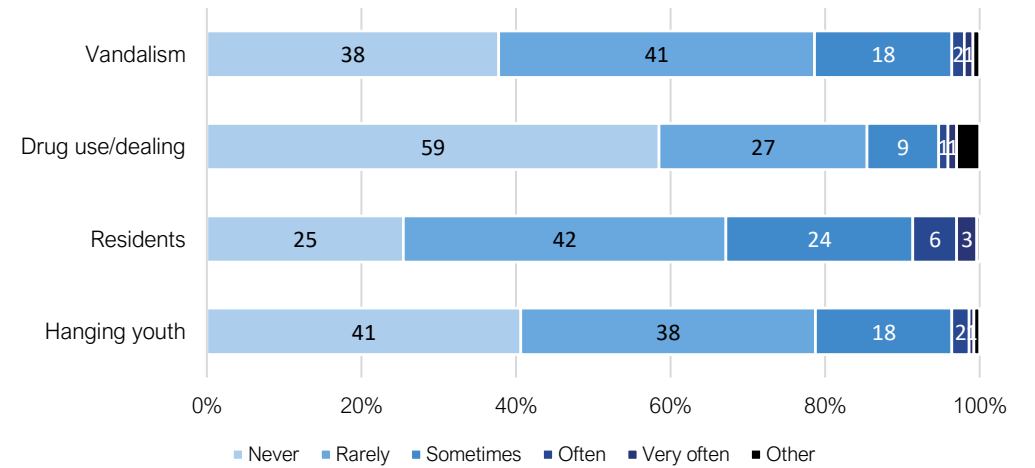
Bezuidenhout Middle

How often do you experience nuisance from...



Bezuidenhout East

How often do you experience nuisance from...



Neighbourhood and Service Center

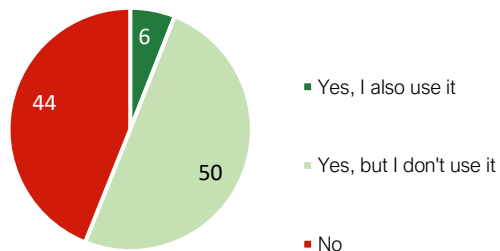
The respondents were asked if they are familiar with the activities organized at the neighbourhood and service center at Johannes Camphuisstraat 25. More than half (56%) are familiar with it. 6% of the respondents also use it themselves.

A service point XL is located at Ivoorhorst 155 in the Mariahoeve neighbourhood center. The vast majority (83%) is not aware of this. And 71% do not know about the activities organized for children and young people in the neighbourhood, including sports and games, cooking classes, and girls' afternoons.

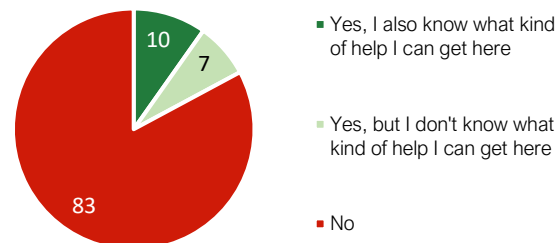
There is a good neighbourhood and service center, where you can easily walk in, you feel welcome and where you are always well assisted if you need help, but also just have a chat over a cup of coffee.

What I like most is the community center and the contacts around it.

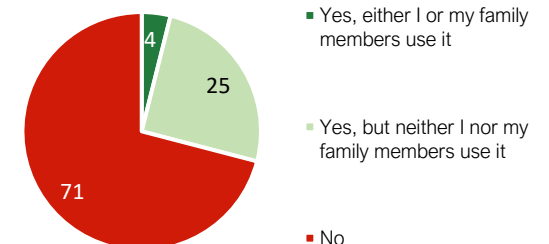
Do you know the activities in the WDC?



Do you know the service point XL in WDC Mariahoeve?



Are you familiar with the children and youth activities?

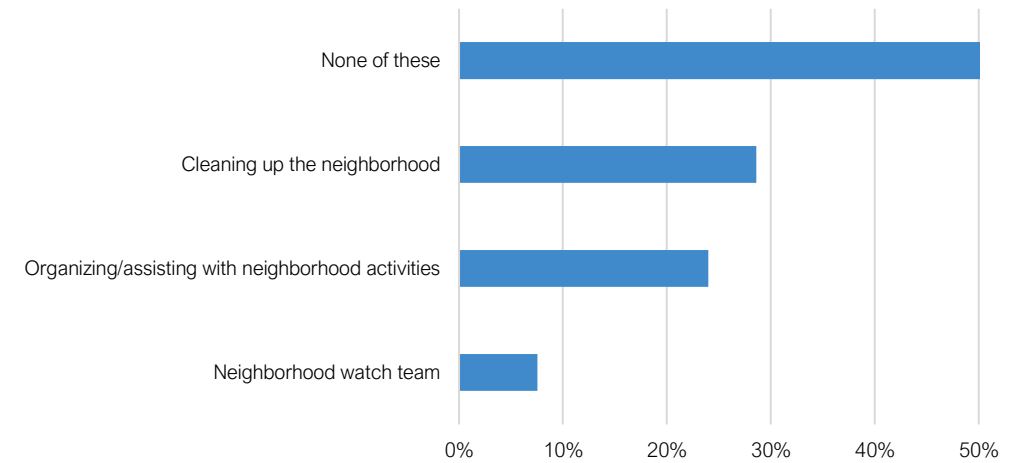


Activities in the neighbourhood

The respondents were asked which activities they would like to participate in in their neighbourhood. Cleaning up the neighbourhood, 29% would like to participate in that. Nearly a quarter (24%) would like to organize or help with activities for neighbors. 8% would like to participate in the neighbourhood prevention team to improve safety. Half would not want to participate in any of these mentioned activities.

Participants in the questionnaire could also fill in something themselves that they would like to participate in. Several ideas revolve around greenery; greening, maintaining green spaces such as grass verges and tree pits, setting up and maintaining facade gardens, were all mentioned. Furthermore, residents would like to do something in the field of sustainability.

Activities are also mentioned, including a street BBQ, making music, sports days, neighbourhood volleyball, tai chi on the street, something for children, and cooking for each other, as well as helping others. In addition, people mention ideas to strengthen contact with expats, with someone expressing the desire to translate information for them so they can be more involved.



Tree mirrors and streets are being greened by removing tiles and adding plants.

Festivities for neighbors on my street. To get to know them.

Sustainability initiatives.

Offering affordable daily specials / budget coach / buddy against loneliness.

Children and young people

In the questionnaire, respondents could rate how fun the neighbourhood is for children, teenagers, and adolescents.

Respondents gave an average score of 7.3 for how fun the neighbourhood is for children (between 0-11 years old). That is the highest average score of the three age groups that were asked for a score.

For how fun the neighbourhood is for young people (between the ages of 12-19), the respondents gave an average slightly lower score, namely a 6.7. That is the lowest score of the three compared age groups.

The neighbourhood receives an average score of 7.0 for how fun it is for adolescents (between 20-27 years old).

In response to the question of which place people like most in the neighbourhood and what people enjoy about the neighbourhood, playgrounds were mentioned earlier. Specifically, the Spaarwaterveld playground, Sophiepark, and the one near Theresiastraat were mentioned multiple times as fun places.

More facilities for young people (e.g. skatepark).

Many play areas for (small) children.

An outdoor sports area can also be built for 'calisthenics' training, etc. (for example, next to a playground).

Sophie Park. Truly a community center and very important for the children in the neighbourhood.

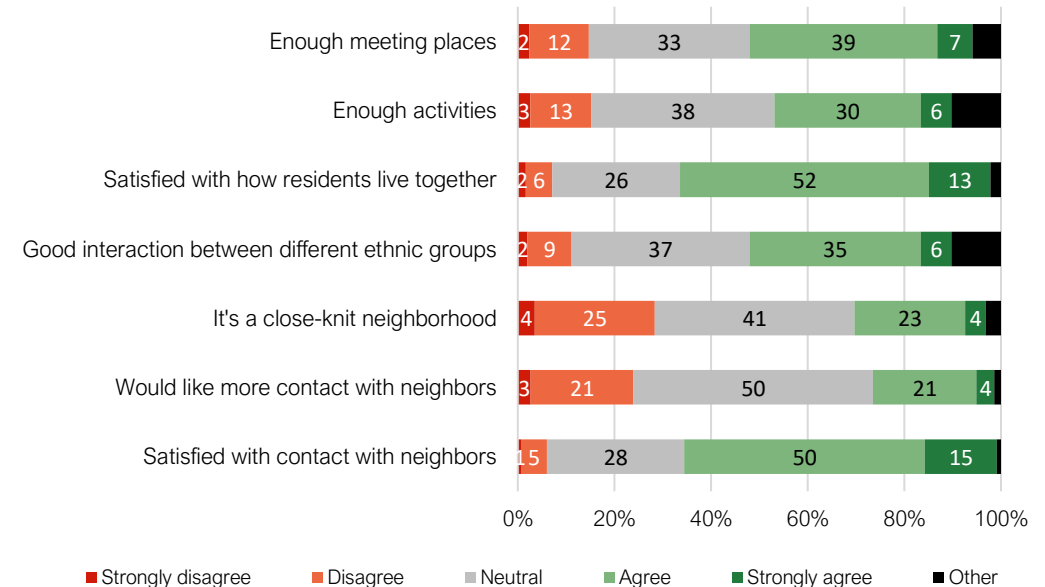
I advocate for multifunctional spaces and parks where people of all ages can come together and undertake an activity. Go to Copenhagen or Aarhus just once and you will understand what I mean.

Social cohesion

6% are not satisfied with the contact with neighbors. Almost two-thirds (65%) are satisfied. A quarter (25%) would like to have more contact with neighbors. An almost equally large part (24%) does not need that.

That it is a close-knit neighbourhood, 27% (completely) agree with this and 29% do not. In the responses, a number of respondents write that temporary residents, such as expats, students, and temporary renters, contribute to less social cohesion. They have less connection with the neighbourhood because they do not live there for long. The conversion of houses into shared living spaces in the district contributes to this, according to them.

Some write that expats mainly interact with each other, which does not benefit the village-like character and social cohesion. At the same time, some expats write that they are seeking more contact and propose ideas for it. In addition, there are residents who appreciate the presence of expats in the neighbourhood for the sake of diversity and internationality.



Increasing number of expats, hence less cohesion.

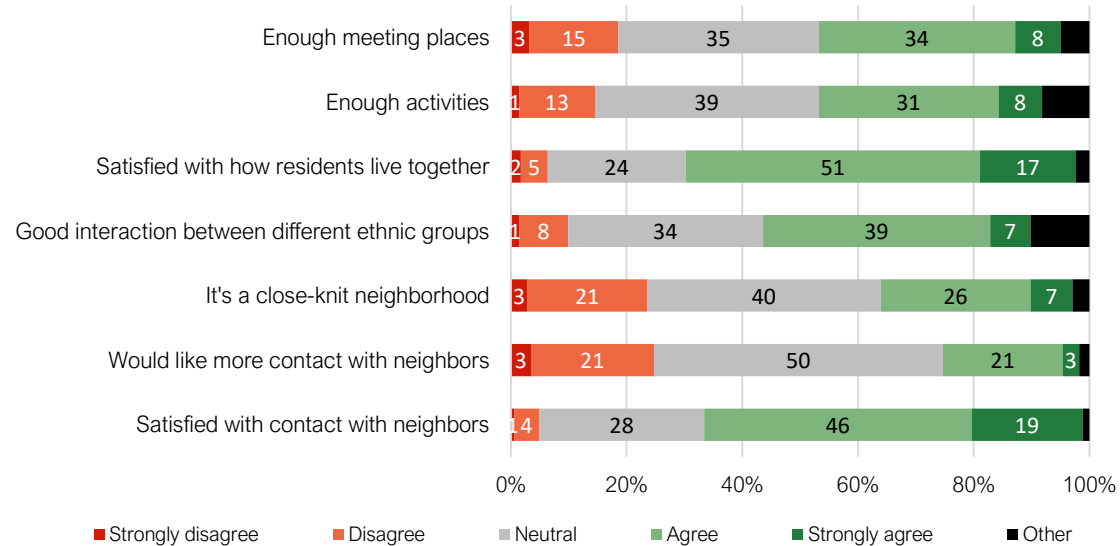
Nice mix of people: Dutch, people with an international background, young people, elderly, etc.

Maybe a way to meet people since I just moved here.

Social cohesion

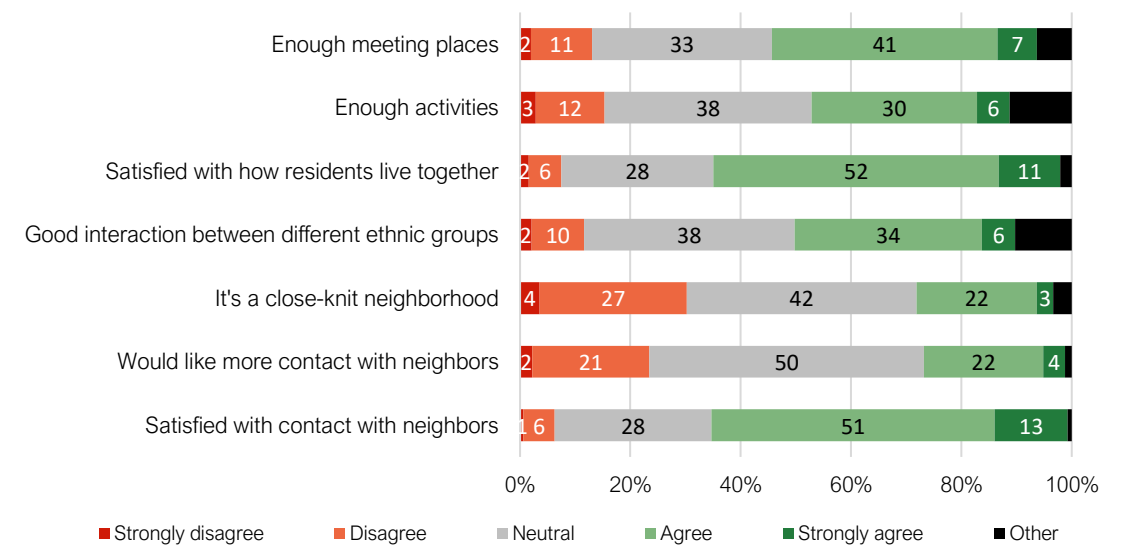
Bezuidenhout Middle

To what extent do you agree with...



Bezuidenhout East

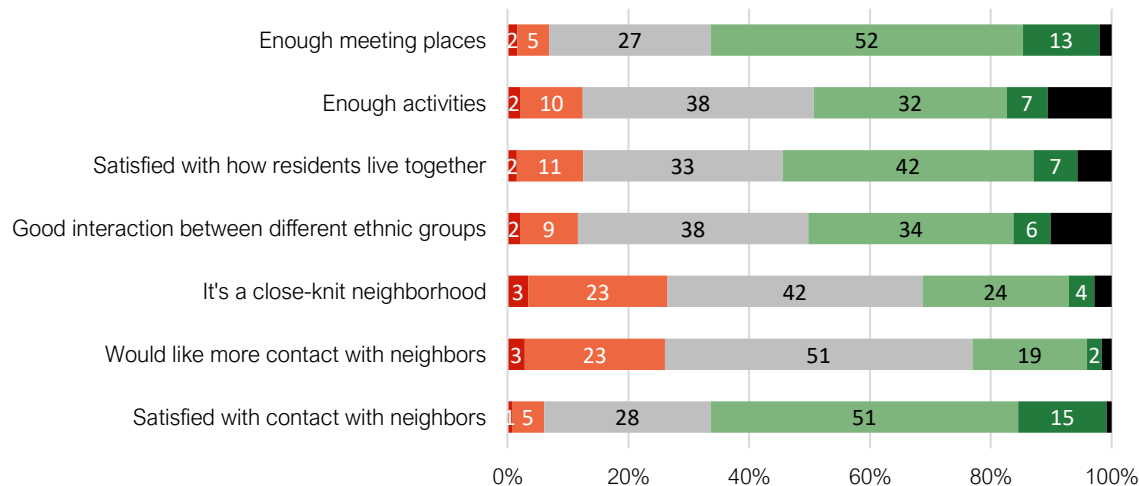
To what extent do you agree with...



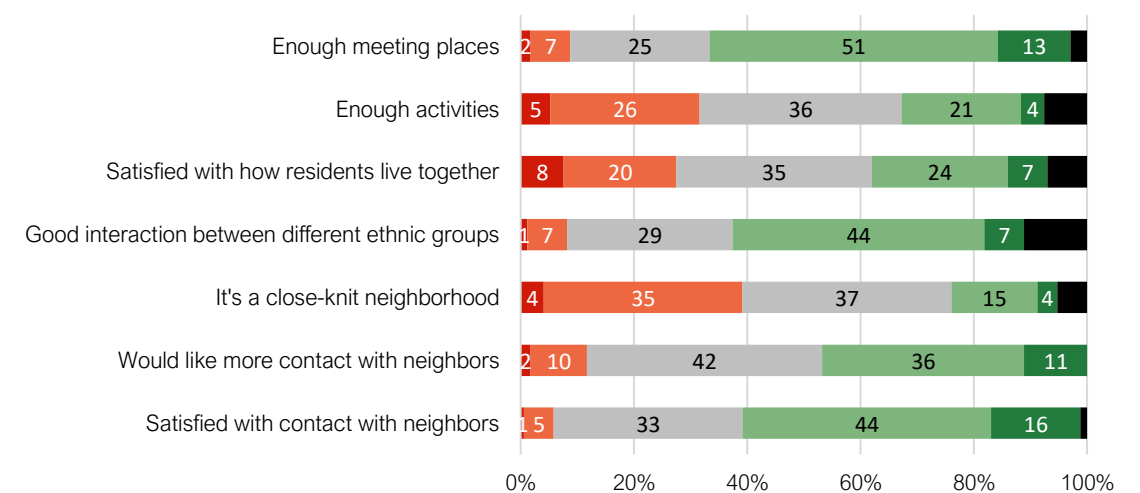
Social cohesion

Of the 1154 completed surveys, 171 were filled out in English. Even though this doesn't say anything about the background of the residents, the differences are worth mentioning. The respondents who filled out the survey in English more often disagree that there are enough activities (31% versus 12% among the Dutch speakers). In addition, the percentage that is satisfied with how residents live together in the neighbourhood is lower in this group (12% versus 28%), as is the percentage that finds the neighbourhood close-knit (26% versus 39%). The percentage that would like more contact with neighbors is higher (48% versus 21%).

Dutch language completed surveys



English language completed surveys



■ Helemaal oneens ■ Oneens ■ Neutraal ■ Eens ■ Helemaal eens ■ Anders

■ Helemaal oneens ■ Oneens ■ Neutraal ■ Eens ■ Helemaal eens ■ Anders

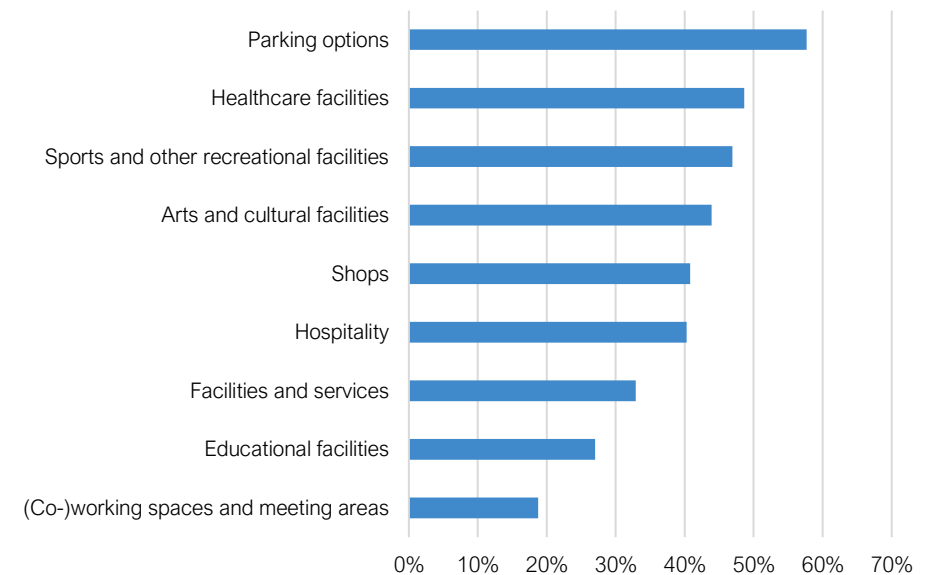
Central Innovation District

Of the respondents, 55% say they are familiar with the CID's plans, 41% say they are not, and 4% answer 'Other'. In Bezuidenhout Middle, more people are familiar with the plans (63%) than in -Oost (51%).

In response to the question of which amenities people would like to see (more of) in their neighbourhood as part of construction plans, parking facilities for cars, scooters and bicycles was the most common answer. In second place were healthcare facilities such as a general practitioner, physiotherapist or dentist. Following that, there is a need for sports and other leisure facilities, as well as art and cultural amenities.

Answers that were not in the multiple choice options but were repeatedly written down by people were mainly green and underground garbage containers. Green, parks, trees, flowers, and enough nature is a clear wish, here and there accompanied by multiple exclamation marks. Furthermore, people repeat the wish for more bicycle parking. Other wishes are a swimming pool, bakery and meeting opportunities such as playgrounds, vegetable gardens, recreational and seating areas. Finally, some people write that they are not waiting for a CID at all.

What facilities would you like to see (more of) in the neighbourhood as part of the construction plans?



More green, green is underestimated. It's so important for peace and relaxation!

All facilities must increase if more people come.

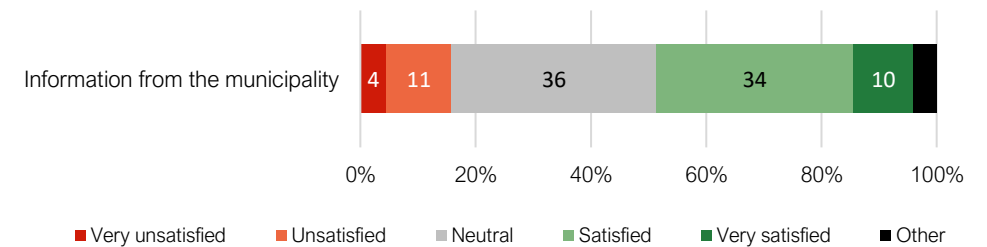
Information

Of the surveyed people, 44% are satisfied or very satisfied with the information from the municipality about the neighbourhood. 15% are dissatisfied or very dissatisfied.

Some people write that participation could be improved and someone says that only the residents of a neighbourhood know what could be better, so you should ask them for their opinion first. Another person asks for more information about possibilities in the field of sustainability. Someone suggests WhatsApp contact with 14070 for quick communication like in Amsterdam where it works well.

Several residents are happy with the questionnaire and that they are being involved in this way and asked for their opinion. They would like to know how they can be kept informed about the results.

To what extent are you satisfied with...



Very nice this survey and that residents are involved. I would like to be kept informed.

The Bezuidenhout newsletter should also be in English to help the expat community stay informed about what is happening here.

I find it unfortunate that I would very much like to contribute and help, but it is very difficult to reach people or to present ideas somewhere.

Additional comments (1)

Several comments have been made about the existing and planned construction in the neighbourhood. With the new construction in mind, several residents fear a shortage of facilities, as there is already a lack of healthcare facilities such as a general practitioner, residents write.

While some residents dread new construction because they already find the neighbourhood crowded, there are also residents who are looking forward to the new construction and think it's taking too long. However, the new construction must be beautiful and fit in with the existing architecture, some add, with one person referring to Rotterdam as a good example. In addition, several residents are annoyed by construction projects that have been on hold for a long time and wonder why that is. One person adds that the housing opportunities for a new generation are being blocked. Moreover, the empty buildings are an eyesore for people.

Regarding rooftop constructions, opinions vary. Some find them ugly and believe they take away light, others think they enliven the neighbourhood because families can continue to live there. Someone suggests subsidizing them.

A dilapidated office building has been vacant for 4 years at NOI Avenue 123, almost as big as a street. That is irresponsible and scandalous in this time of housing shortage and homelessness.

Bezuidenhout (Central) is increasingly being enclosed by offices/high-rise buildings.

Roof structures vary greatly. Building and housing supervision should look at this more critically.

The neighbourhood is revitalized and rejuvenated by a lot of new roof construction.

Land near De Carpentierstraat, which has been a construction site for far too long (previously a play area, in the evenings/weekends) where nothing happens.

Also miss an eye for creative playful ideas that are present in Rotterdam. Maybe an exchange can help.

Additional comments (2)

In addition to the themes mentioned so far, residents wrote about many more diverse topics. They are not exhaustive due to the many responses, but a number of topics have been mentioned by multiple people.

Some people start talking about the ground rent that is becoming too high, feels unfair, and only makes the neighbourhood accessible to a select group of residents.

In addition to seagulls, there is also writing about the nuisance caused by other birds such as pigeons, crows, magpies, and parakeets. Besides making a lot of noise, they poop everywhere. In addition to poop that can fall on cars, there are also several trees in the neighbourhood that make cars sticky when parked underneath them. Furthermore, some people write about groundwater nuisance which they believe action needs to be taken on.

In conclusion, there are several residents who thank the municipality for the work and progress they see in the neighbourhood and appreciate it.

The trees secrete a kind of sticky substance.

CAN SOMETHING BE DONE ABOUT BIRD NUISANCE!!!!!!!!!!!!

The 'tube' through which the Randstadrail runs could use a good cleaning: concrete, glass, everything...

Please take the groundwater problems in Bezuidenhout seriously and come up with an action plan. Implement large-scale top-down greening and establish water storage.

Arrange a better leasehold arrangement for us!!

Thank you for the good work and for making residents of The Hague feel like they are contributing to the city. As an expat, I have genuinely developed a love for this city and feel like I belong to it.

Thank you for your work, bzh is really a very nice neighbourhood. I have been enjoying it here for a long time and see and experience the improvements.

Ideas

I would think it's a great idea if something could be set up together with the municipality by the entrepreneurs in the neighbourhood. A look inside the businesses, for example. There are so many family businesses in Bezuidenhout, it would be nice to familiarize residents with them.

It should be encouraged that flat roofs include solar panels and are transformed into green (plant-rich) roofs.

Seriously: improve or create a direct bike path from Bezuidenhout to Theresia.

Please provide more trash cans for dog poop!!! I can hardly find any places to throw it away.

Stuyvesant Square, although renovated, lacks atmosphere. There are few to no flowers or beautiful plants. It lacks a nice fountain or something. Something that brings people together. The monument that is currently there is old and outdated. It's time for something new. I think nobody would shed a tear over it.

Could you look at a constructive plan for the homeless, particularly Eastern European labor migrants. Something that works for them and for the residents in The Hague.

I think I have a good idea. At the moment, the Juliana van Stolberglaan from the Laan van NOI to Beatrixkwartier is a 2-lane road without any markings. I think it would be cool to make this road a 1-lane road and turn the other lane into a meandering path on both sides of the tram track. This would create more greenery in the neighbourhood and less asphalt.

Perhaps the Spaarwaterveld would become a more pleasant and open place if there wasn't an unpleasant fence around it.

About the questionnaire

This survey was completed by 1154 people living in Bezuidenhout Middle Oost. They received an invitation through a letter that was distributed door-to-door. There are 344 respondents from Middle and 810 from Oost, which is a ratio of 30% to 70%. This is quite close to the ratio of residents in the neighbourhood (35% and 65%).

It is noticeable that hardly any young people have filled out the questionnaire, and that there are proportionally more respondents with a purchased house than the residents as known from figures at the CBS.

So it is not a group of respondents that is representative of the residents of Bezuidenhout Middle Oost, but that does not mean that the results do not show what is going on in the neighbourhood. Where percentages are mentioned in this report, it refers to the percentage of the respondents, or the group that filled out the questionnaire.

